



City of Coon Rapids – CRIC
COVID-19 Public User Safety Measures
May 18, 2020

We are excited to continue to provide great service to the citizens of Coon Rapids, but we also prioritize employee and customer safety. In addition to our general safety procedures, we are adding the following safety measures to reduce the spread of COVID-19:

- **Social Distancing:** Our employees are expected to practice social distancing, maintaining a distance of 6 feet apart. For the safety of our employees and the public, we expect others in City facilities or work sites, whether vendors, contractors, or customers, to also practice social distancing. Service windows in public buildings have also been adapted to create social distance with temporary plexi-glass walls, and we ask anyone interacting with staff to stay behind these walls. Appropriate distancing signage is also marked where needed.
- **Hand Hygiene:** Hand sanitizing stations are available throughout City facilities. All staff and visitors to the Coon Rapids Ice Center are strongly encouraged to sanitize or wash their hands upon arrival and are also expected to practice continual hand sanitation throughout their visit.
- **Personal Protective Equipment:** Staff and visitors are strongly encouraged to wear a face mask if possible in public areas of the Ice Center.
- **Clean Workspaces:** Coon Rapids Ice Center is cleaned and disinfected daily, and employees are required to disinfect shared equipment after use. The Coon Rapids Ice Center asks that all customers also disinfect shared equipment to reduce the spread of the virus and maintain protocols set out for their individual groups.
- **Screening for Symptoms:** Employees cannot work if they have COVID-19 symptoms, and we expect our customers, contractors and vendors to avoid City facilities and the Coon Rapids Ice Center if they have COVID-19 symptoms. We follow CDC Guidelines when it comes to symptoms and return to work protocol:
 - **Symptoms:** Fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell.
 - **Return to Work:** Persons with COVID-19 who have symptoms and were directed to isolate at home may return to work under the following conditions:
 - At least 3 days have passed since recovery, defined as resolution of fever without the use of fever-reducing medications, AND
 - Improvement in respiratory symptoms (cough, shortness of breath), AND
 - At least 7 days have passed since symptoms **first** appeared.

We appreciate everyone doing their part to reduce the spread of COVID-19 by following these safety guidelines.

CRIC Facility and Staff Policies

- Staff are encouraged to self-monitor for signs and symptoms of COVID-19. Temperature kits are available at the Ice Center for employees to use during their work. At any sign of illness, staff will be asked not to come in or be sent home.
- Staff are trained in sanitizing surfaces, hand washing, and safety communication protocols. Additional materials have been given to staff and training has been provided.
- Staff are strongly encouraged to wear a face mask, if possible, while in public areas of CRIC, including on the ice.
- Shared spaces will be disinfected every hour on the hour by staff (bathrooms, hallways, doors).
- Twenty (20) minutes of dead ice time will be booked between groups to allow for boards and player benches to be sanitized. No users will be allowed on the ice during this time gap.
- One staff person will work out of the ticket office where all purchases must be paid by contactless credit card.
- Concessions and help desk will be temporarily closed.

CRIC Facility Policies – Private Rentals

- Groups will be limited to 2 groups of ≤ 10 , including coaches and spectators. Coaches are asked to follow social distancing practices on the ice.
- Skaters and visitors will need to follow new traffic patterns within the facility and use designated enter and exit doors. This will help eliminate people coming into close contact with one another in the facility.
- Visitors to the Ice Center who are not participating in an activity are strongly encouraged to wear a face mask, if possible, while in public areas.
- Users may arrive 10 minutes before their scheduled rental and must leave immediately following their rental time.
- **No locker rooms will be available.** Participants must arrive with gear on and no hockey bags will be allowed in the facility. A small bag may be kept near the rink for participant's needed belongings.
- Drop off and pick up of participants is encouraged. Athletes aged 10 and under will be allowed one adult chaperone; no siblings will be allowed at this time. Chaperones will be required to social distance in the bleacher area or remain outside.
- **A COVID-19 policy for each group must be submitted** and approved by the Coon Rapids Ice Center prior to using the facility.
- Skill Development sessions and skating only – No Scrimmages will be allowed at least until Phase 3 of the Minnesota Department of Health's (MDH) reopening guidelines. Date TBD.
- Participants/coaches/visitors will be asked to leave the Coon Rapids Ice Center if showing any sign of illness.