



City of Coon Rapids – CRIC
COVID-19 Public User Safety Measures
May 18, 2020

We are excited to continue to provide great service to the citizens of Coon Rapids, but we also prioritize employee and customer safety. In addition to our general safety procedures, we are adding the following safety measures to reduce the spread of COVID-19:

- **Social Distancing:** Our employees are expected to practice social distancing, maintaining a distance of 6 feet apart. For the safety of our employees and the public, we expect others in City facilities or work sites, whether vendors, contractors, or customers, to also practice social distancing. Service windows in public buildings have also been adapted to create social distance with temporary plexi-glass walls, and we ask anyone interacting with staff to stay behind these walls. Appropriate distancing signage is also marked where needed.
- **Hand Hygiene:** Hand sanitizing stations are available throughout City facilities. All staff and visitors to the Coon Rapids Ice Center are strongly encouraged to sanitize or wash their hands upon arrival and are also expected to practice continual hand sanitation throughout their visit.
- **Personal Protective Equipment:** Staff and visitors are strongly encouraged to wear a face mask if possible in public areas of the Ice Center.
- **Clean Workspaces:** Coon Rapids Ice Center is cleaned and disinfected daily, and employees are required to disinfect shared equipment after use. The Coon Rapids Ice Center asks that all customers also disinfect shared equipment to reduce the spread of the virus and maintain protocols set out for their individual groups.
- **Screening for Symptoms:** Employees cannot work if they have COVID-19 symptoms, and we expect our customers, contractors and vendors to avoid City facilities and the Coon Rapids Ice Center if they have COVID-19 symptoms. We follow CDC Guidelines when it comes to symptoms and return to work protocol:
 - **Symptoms:** Fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell.
 - **Return to Work:** Persons with COVID-19 who have symptoms and were directed to isolate at home may return to work under the following conditions:
 - At least 3 days have passed since recovery, defined as resolution of fever without the use of fever-reducing medications, AND
 - Improvement in respiratory symptoms (cough, shortness of breath), AND
 - At least 7 days have passed since symptoms **first** appeared.

We appreciate everyone doing their part to reduce the spread of COVID-19 by following these safety guidelines.

CRIC Facility and Staff Policies

- Staff are encouraged to self-monitor for signs and symptoms of COVID-19. Temperature kits are available at the Ice Center for employees to use during their work. At any sign of illness, staff will be asked not to come in or be sent home.
- Staff are trained in sanitizing surfaces, hand washing, and safety communication protocols. Additional materials have been given to staff and training has been provided.
- Staff are strongly encouraged to wear a face mask, if possible, while in public areas of CRIC, including on the ice.
- Shared spaces will be disinfected every hour on the hour by staff (bathrooms, hallways, doors).
- Twenty (20) minutes of dead ice time will be booked between groups to allow for boards and player benches to be sanitized. No users will be allowed on the ice during this time gap.
- One staff person will work out of the ticket office where all purchases must be paid by contactless credit card.
- Concessions and help desk will be temporarily closed.

CRIC Facility Policies – Skating School

- Groups on the ice will be limited to 2 pods of ≤10 skaters, coaches, or volunteers. Two adults will be in the area with the athletes at all times to maintain Safesport compliance.
 - Coaches and skaters are asked to follow social distancing practices on the ice.
 - When two pods are on the ice, the pods must be kept separate.
 - Each pod will be given a "home base" (the Zamboni end or the Lobby end of the ice) and skaters must keep their belongings and themselves (when not in motion) on their home base. The spinning end of the ice will correspond to the "home base" area of the ice for each group.
 - The traffic pattern should be followed but may need to be relaxed when more than 4 skaters are spinning.
- Skaters and coaches may arrive 10 minutes before their scheduled session and must leave immediately following their scheduled time.
- Drop off and pick up of participants is encouraged.
 - Skaters aged 11 and older should be dropped off at the rink and picked up afterward. Their parents/guardians should not be in the arena.
 - Skaters aged 10 and under are allowed one parent/guardian in the rink to help with any equipment needs. Those parents/guardians may also be at the rink, socially distanced from others, to aid the skater if needed throughout practice time. Face masks are advised for parents/guardians.
 - All pick up must be made within 10 minutes following the end of the session.
- Skaters are strongly encouraged to wear a face mask, if possible, while in public areas of the Ice Center.
- Skating sessions must be pre-purchased online.
- All skating school participants must be Learn to Skate USA members for the 2020-21 season.
- Families should provide the coach/pod leader with accurate contact information in the event of emergency while the skater is at CRIC. This information MUST be accurate, and the responsible party MUST be able to be reached.

- Skaters are encouraged to warm up and stretch outside before and after their sessions, provided they maintain a safe social distance.
- Shared items will not be available.
 - Coaches will be responsible for their skater's music.
 - Only coaches may write the music order on the glass.
 - The rotational belt, pole harness and jump harness may not be used.

Arrival Procedures

- Participants with parent/guardian should utilize the Minnesota Symptom Screener Guide prior to any on-ice activity. Participants who haven't taken the online screening tool will then be expected to view the Minnesota Department of Health Visitor and Employee Health Screening Checklist, which is visibly displayed in the front lobby area, and agree that they do not exhibit any symptoms before participating in activities.
 - To use the Screening tool go to <https://mnsymptomscreener.minnesotasafetycouncil.org/>
 - You will need a gmail account
 - Enter the skating school's pin: **2g64u**
 - You will need to indicate your location – use Coon Rapids Ice Center at 11000 Crooked Lake Blvd NW
 - Indicate your skater's current temperature and select any symptoms that your skater may have. The default setting is no.
- Participants/coaches/visitors will be asked to leave the Coon Rapids Ice Center if showing any sign of illness.
- Skaters and parents may check-in with staff in the ticket office if needed. Adult chaperone (skaters aged 10 and younger) may stay with skater until they are on ice.
- Skaters should arrive fully dressed with the exception of skates. However, arriving with skates and hard skate guards is ideal.
- Skaters will be allowed to bring in a small bag and keep it them near the rink boards. No large bags, please.
- Skaters should be bringing their own rehydration liquids to CRIC in clearly marked or labeled containers with the skater's name. The container should be re-sealable. Skaters should NOT plan on refilling their containers at CRIC.
- The ice rink entrance will now be re-routed through the party rooms. Skaters should proceed with their skates and small bag to the seating area along the rink boards while maintaining social distance.
- Skaters must sit in the area designated for their pod.
- Skaters will enter and exit the ice through the door indicated for their pod.
- Skaters may bring their rehydration liquid and small bag on to the ice and place in the designated, socially distanced area.
- Skater should not interact with other pods while inside CRIC.

Exit Procedures

- Skaters should retrieve all their personal items from the seating area and ice while maintaining social distance.
- Skaters/Coaches will leave the rink area within 10 minutes after the end of their session through the lobby doors and exit the facility through the west lobby doors just past the concession stand.